

**TWICKENHAM RIVERSIDE WARD**  
**POLICE LIAISON GROUP MEETING**  
**05.06.25 at ETNA at 6.30pm**  
**MINUTES**

**Present:**

**Apologies:**

1. **Welcome and apologies**

2. **Minutes of the last Meeting (24.03.25)**

3. **Matters Arising from the Minutes**

4. **Chair's Report**

## 5. General Report from the Police

### PLG Meeting Crime Figures for Twickenham Riverside and Whitton (Neighbouring ward) Mar/Apr/May 2024 Compared to Mar/Apr/May 2025

#### Twickenham Riverside

Offences 2024	Mar/Apr/May 2024
Burglary (Residential and Business)	14
Criminal damage	20
Robbery (Personal)	6
Theft from M/V	4
Theft of M/V	5
Theft of Pedal Cycle	12
Offences against the person (ABH) (GBH)	14
<b>TOTAL FIGURES</b>	<b>75</b>

#### Whitton

Offences 2024	Mar/Apr/May 2024
Burglary (Residential and Business)	11
Criminal damage	16
Robbery (Personal)	4
Theft from M/V	5
Theft of M/V	8
Theft of Pedal Cycle	10
Offences against the person (ABH) (GBH)	12
<b>TOTAL FIGURES</b>	<b>66</b>

#### Twickenham Riverside

Offences 2025	Mar/Apr/May 2025
Burglary (Residential and Business)	10 (-4)
Criminal damage	14 (-6)
Robbery (Personal)	4 (-2)
Theft from M/V	7 (+2)
Theft of M/V	9 (+4)
Theft of Pedal Cycle	10 (-2)
Offences against the person (ABH) (GBH)	17 (+3)
<b>TOTAL FIGURES</b>	<b>71</b>

#### Whitton

Offences 2025	Mar/Apr/May 2025
Burglary (Residential and Business)	8 (-3)
Criminal damage	12 (-4)
Robbery (Personal)	3 (-1)
Theft from M/V	6 (+1)
Theft of M/V	5 (-3)
Theft of Pedal Cycle	12 (+2)
Offences against the person (ABH) & (GBH)	12
<b>TOTAL FIGURES</b>	<b>58</b>

<b>DIFFERENCE</b>	<b>Decrease of 4</b>
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<b>DIFFERENCE</b>	<b>Decrease of 8</b>
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## POLICE REPORT

### Clarification:

Burglary - crime committed in a place which has a degree of permanence (Residential and business)

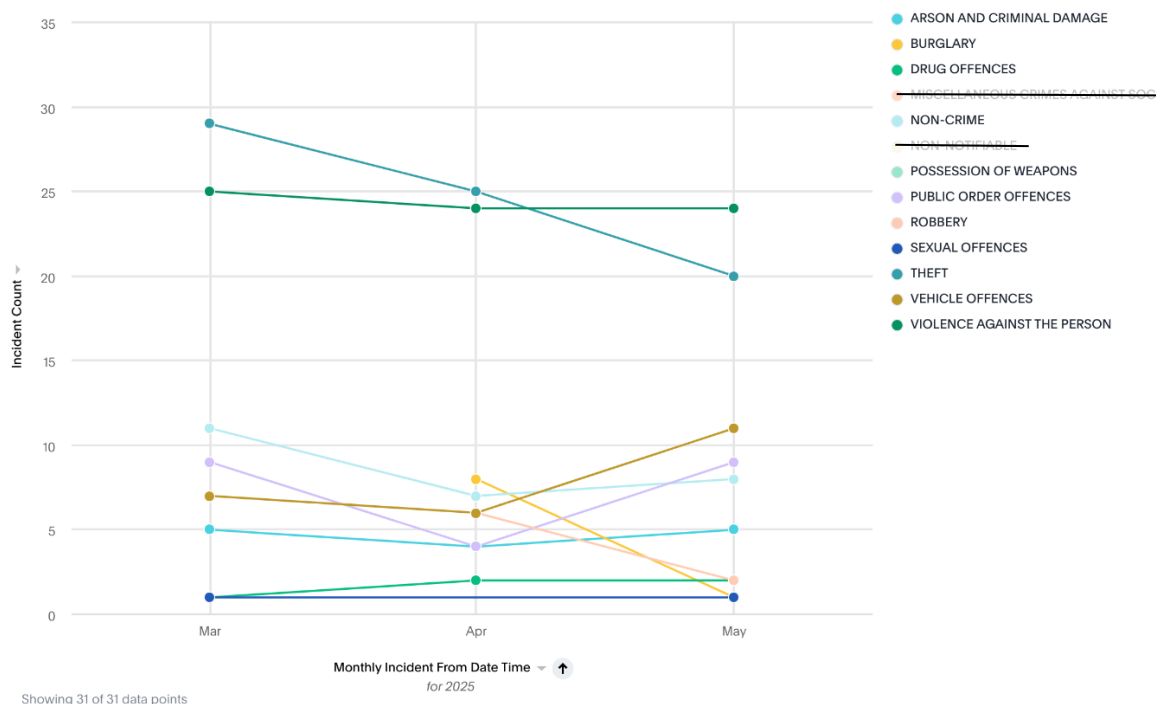
Robbery - crime committed to a person whereby force or threat of is used before property is taken.

Assaults: Actual Bodily Harm and Grievous Bodily Harm and all the reports from our local pubs and restaurants within the town centre.

Overall **decrease** of crimes by **4** to same period last year for Twickenham riverside.

A comparison has been demonstrated against a neighbouring ward (Whitton) to give an idea into crime statistics in other SNT wards and how the demographic can affect different crime figures.

**The graph below gives an overview of a number of crime statistics for the last three months**



**Notable offences:**

- **Theft** – Theft remains a high priority offence for officers to reduce the figures that continue to be recorded every quarter. Whilst the figures are still higher than the local SNT would like, the ward did see a decrease in reports for this category throughout the 3 months. Despite this it still remains one of the wards most notable offences. Local DWO's and response team units continue to try implement methods, both proactive and reactive to reduce these figures on a consistent basis. The bulk of the figures that come under the category of theft are theft of cycles.
- **Violence against the person** – This classification covers a very broad range of offences which include common assault and harassment. Officers are aware of the high figures despite a slight reduction throughout the 3 relevant months. As a result, we continue to investigate all reports related to this offence, to create more effective action plans. Following the Commissioner implementing a New Met for London plan, Officers have received further crime prevention training to increase the range of tactics and operations used to tackle an MPS wide issue in violence against the person.

The last PLG report included crime reports of a selected classification with their respective outcomes within the quarterly period. For this report, we look at Robbery (Personal).

1. **Address:** Garfield Road, Twickenham
  - **Committed on:** 15/04/2025
  - **Reported on:** 15/04/2025
  - **Suspects:** 1 – IC1 Male, acquaintance of the victim
  - **Brief report details:** Suspect has pushed victim from behind causing victim to fall to the floor. Suspect has then taken the victims phone.
  - **Outcome type:** **Type 18** – Victim made two reports with two differing allegations on the same day. Victim was highly intoxicated and provided very little information to reporting officers, and mentioned they had no recollection of making the report and wanted to withdraw the report. Calls were attempted nearly every day to continue the investigation to no avail. A 7 day letter was sent. Report was then closed.

2. **Address:** London Road, Twickenham
  - **Committed on:** 18/04/2025
  - **Reported on:** 19/04/2025
  - **Suspects:** 1 - No suspect description
  - **Brief report details:** The victim and their partner came into Kingston police station to report that they were a victim of a robbery. The victim and their partner had just got out of their vehicle, and they were intending on visiting a local food establishment. The victim had their handbag strap wrapped around the crook of their right elbow, and was holding the handbag with their right hand. An individual on a moped snatched the handbag out of the grasp of the victim and rode off.
  - **Outcome type: Type 18** - Investigation Complete; No Suspect Identified. Crime Investigated As Far As Reasonably Possible-Case Closed Pending Further Investigative Opportunities Becoming Available.
3. **Address:** Richmond Road, Twickenham
  - **Committed on:** 24/05/2025
  - **Reported on:** 24/05/2025
  - **Suspects:** 2 – IC3 Females identified and located
  - **Brief report details:** Victim was assaulted by a group of youths who have then stolen the victims speaker after victim had dropped it. The suspects had been located by police and the victims speaker was given back to the victim.
  - **Outcome type: Type 16** – Victim unwilling to support police action. Report was closed.
4. **Address:** York House Gardens, Twickenham
  - **Committed on:** 23/05/2025
  - **Reported on:** 24/05/2025
  - **Suspects:** 2 – IC3 Males, No suspects identified, Descriptions given
  - **Brief report details:** Victim was with their friends in Twickenham following school leavers day. 2 mopeds approached them, and victim had their phone stolen. One of the suspects brandished a knife, and then forced the victim to a phone shop and sold the phone.
  - **Outcome type: Type 16** – Victim unwilling to support police action. Report was closed pending new circumstantial evidence.

## POLICE REPORT – PRO-ACTIVE UPDATES

### Staff Update

#### Officers on your ward:

PS Jason Lawes remains the ward Sergeant. PC Dean Smith and PC Harry Morris remain your ward DWO's. Your ward PCSO is Kourosh Far (Police community support officer).

**Met Engage:** We're transforming the Met to become a service that truly delivers for you. Through our new platform Met Engage, you can get to know your local officers, help shape how we police your local area and have direct access to key information and advice. This isn't just a platform for us to tell you what we're doing in your area, It's an opportunity for you to tell us what's concerning you most, so we can take action on things that truly matter to you. This service will be tailored to your community and you can sign up via the link: <https://www.metengage.co.uk>

**Ward contact points:** Twickenham officers continue to conduct community contact sessions regularly on several different community friendly areas within the ward, the details of which are emailed out to all ward contacts and on the Twickenham riverside SNT web page. These sessions include street briefings, street a week, walk and talk initiatives and cuppa with a copper.

**WhatsApp channel:** The WhatsApp channel for Twickenham riverside is still operational and active with local updates on Twickenham policing priorities as well as wider MET policy. If you haven't received an invite to this and would like updates in this format we can take details, in addition to this you will be added to the wards contact list and receive monthly newsletters, which provides the QR codes to join our relevant channels. Polls are occasionally conducted on the ward WhatsApp where officers and admins will select questions to put forward to our followers, who will then be able to vote on the answer they prefer. Examples of this will be areas residents feel that anti-social behaviour is most prevalent, in order for officers to patrol such areas. Or new suggestions on locations and times in which your local DWO's should conduct community contact sessions within each respective wards.

- Riverside Officers have been working closely with Park guards in order to tackle issues related to breaches of public space protection orders in place throughout certain areas within the ward. One key area highlighted is Garfield Road and the ongoing issues with local street drinkers. FPN's and ASB's have been issues to individuals that commit offences that fall under PSPO's. Further action will be taken place if offenders continue to breach.
- Proactive speed tests are being conducted weekly on the main wards within the designated ward area. These include London Road, Richmond Road (East Twickenham end) and Kings Street. Officers have also conducted plain clothes operations on Ducks Walk, in order to combat any issues with individuals riding recklessly on bicycles.
- Due to global political tensions and holy celebrations conducted throughout the relevant months, officers are conducting regular reassurance visits to notable sites such as religious venues, MP surgeries as examples. We continue to take part in and help organise VAWG events, stands and talks across the borough in order to better understand how to tackle violence against women and girls from a policing standpoint, and to increase our support for victims.
- Problem management profiles (PMP's) have been created in order to prioritise the ward priorities agreed with our residents and members of the PLG. These PMP's will direct the tactical response, coordinate work between teams and analyse the outputs against the intended outcomes in real time to ensure that the tactical plan is delivering against the strategic priority.
- Officers have had a busy period collaborating with the RFU, in order to make sure all events held at the Twickenham rugby stadium, are conducted as safe and as smoothly as possible. The events held at the stadium include both sporting and music events.
- DWO's continue to implement youth engagement projects alongside schools officer PC Sam Argent and youth engagement officer PC Amanda Stonehouse. Through this, Twickenham riverside achieve positive advancements in 4 key areas. Building trust and relationships with young people, preventing future crimes, reducing policing demands and creating meaningful partnerships with other agencies

## **Social Media**

We remain the #1 local policing media platform for the Borough of Richmond

Please do not use Twitter or other forms of social media as a way to inform DWO's of local issues, tweet to @MetCC and as always still please call or submit online crime reports.

## **Contact details**

Our ward office number is **02071759470** and there is a voicemail facility. This number is being constantly tweeted out and has been sent through email to all ward members.

Dean can be contacted on the following number – 07771074024 (not 24/7)  
Kourosh can be contacted on the following number – 07769811803 (not 24/7)

**Please be aware these numbers are not to be placed anywhere on the internet or social media, the mobile will be switched on only when officers are on duty, the phones are for local residents / business' etc to contact us.**

[Our email address is as follows - Twickenhamriverside.snt@met.police.uk](mailto:Twickenhamriverside.snt@met.police.uk)

As always dial 101 in a non-emergency, 999 in an emergency. You can visit met.police.uk or leave us a message via social media.

## **Crime Statistics**

**Up to date ward crime statistics can be found here:**

<https://www.met.police.uk/sd/stats-and-data/met/crime-data-dashboard/>

Simply search for crime data dashboard on the website and click on the ward.

## **6. Local Issues and Concerns**

## **7. Setting Ward Priorities**

The local SNT have reviewed the current ward priorities and feel there needs to be amendments going forward, to tackle more prevalent issues within the ward. After discussion, it was agreed that the Priorities would be...

## **8. PLG Questions to report to the Safer Neighbourhood Board**

The meeting will be asked to consider an answer to the following questions:

1. "Did the SNT Team address the concerns raised by the PLG, and act on them?"  
Meeting agreed -
2. "Do residents, visitors, business people feel safe on the streets of the Ward?"  
Meeting agreed -
3. "If an unusual crime, or crimes, or other public safety concern did the local Police respond quickly and correctly?"

## **9. AOB**

## **10. Dates of Next Meeting September 2025:**

## **Useful numbers and websites:**

Lime Bikes: Council information on the scheme:

[https://www.richmond.gov.uk/services/roads\\_and\\_transport/active\\_travel/lime\\_bikes](https://www.richmond.gov.uk/services/roads_and_transport/active_travel/lime_bikes)

If you have specific issues relating to a Lime bike, please report it. Each Lime bike has an identifying number on it.

Email: [support@li.me](mailto:support@li.me)

Telephone: 0800 808 5223

Richmond upon Thames website page:

<http://content.met.police.uk/Borough/Richmond>

Richmond upon Thames Police Facebook page:

<https://www.facebook.com/mpsrichmond/>

*Reporting highways / street light problems:* [highwaysandtransport@richmond.gov.uk](mailto:highwaysandtransport@richmond.gov.uk)  
(or you can use the online form on the Council website)

Reporting graffiti:

[http://www.richmond.gov.uk/home/services/environment/street\\_cleaning/graffiti\\_removal.htm](http://www.richmond.gov.uk/home/services/environment/street_cleaning/graffiti_removal.htm)

Telephone numbers: 0208 247 7055 SNT team for people to use (not for public distribution please) / station 0208 247 7025

## **Council noise reports number 07944 038495 (10pm-3am)**

You can report people who are homeless to Spear and they will go out and help them.

Spear 0208 288 6506 - <https://www.spearlondon.org/>

## **Police bike crime prevention advice**

### **Get your bike security marked and registered at BikeRegister:**

Getting your bike security marked and registered is a visible deterrent to bike thieves. They know that if they are caught in possession of a registered bike, the rightful owner can be traced instantly and they will be arrested.

[www.met.police.uk/crimeprevention](http://www.met.police.uk/crimeprevention)

Catalytic converter theft

<https://www.met.police.uk/cp/crime-prevention/keeping-vehicles-safe/catalytic-converter-theft/>

Prevent Theft from a vehicle

<https://www.met.police.uk/cp/crime-prevention/keeping-vehicles-safe/vehicle-safe-and-sound/>